



etrainu

Online Education Packages

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ABOUT US

etrainu

etrainu changes the way people learn.

Since 2007, etrainu has grown into a global leader in online education, delivering hundreds of industry-tailored courses to over 2 million learners across diverse sectors.

From pioneering the online RSA in Queensland to becoming a trusted provider of scalable, intuitive training platforms, we're committed to making learning accessible, engaging, and impactful.

Teamwork, resilience, and community are at the heart of everything we do. Whether in sport, the disability sector, child safety, not-for-profits, or corporate compliance, our training reflects the shared values that connect people and empower organisations.

At etrainu, we believe in the power of education to make a lasting difference. We're here to help you build safer, smarter, and more capable communities, one course at a time.



Disability Awareness and Inclusion

Around 1 in 5 Australians live with disability, yet most workplaces are still designed without them in mind. Much of what holds people back at work comes down to the barriers around them, the spaces, tools and everyday habits that were never built for everyone, rather than disability itself. Once you can see those barriers, you can start to remove them.

The etrainu Disability Awareness and Inclusion course helps employees and leaders understand disability, recognise the barriers people face, and respond in ways that make work more accessible for everyone. It moves from awareness through to everyday practice across three short, connected modules.

Each module uses video, real workplace scenarios, interactive activities and knowledge checks, so the learning stays practical and easy to apply.



Myths and Misconceptions

Most of us absorb ideas about disability from the world around us, and many of them are inaccurate. This foundational module clears the ground. It replaces the common myths with what the evidence actually shows, so you can start to see disability, and your own assumptions, more clearly.

You will meet people with lived experience of disability, look at what the data says about disability in Australia, work through the eight assumptions heard most often in workplaces, understand where bias comes from, and learn how to talk about disability respectfully.



45 minutes



eLearning

Learning Outcomes

- Understand disability, including the diversity of disability experiences and the barriers people may face.
- Challenge common myths, recognise the impact of unconscious bias, and use respectful, inclusive language.
- Build confidence in creating a more inclusive workplace for people with disability.

The Impact of Barriers

Most of what disables people at work is not the disability itself. It is the barriers around them: the spaces, tools and ways of working that were never designed with everyone in mind. These barriers are easy to miss if they do not affect you. This module helps you see them, understand what they cost, and start removing them.

Building on the Myths and misconceptions module, The Impact of Barriers takes you through the five main types of barriers people with disability face at work, what happens when they are left in place, and the practical steps you can take in your own day to reduce them.



45 minutes



eLearning

Learning Outcomes

- Recognise workplace barriers and understand their impact on people, organisations and inclusion.
- Understand your legal responsibilities and the importance of removing barriers.
- Identify and take practical action to create more accessible and inclusive workplaces.

Being Inclusive at Work

This module turns awareness into everyday practice. It is built on four simple principles (ask, don't assume; lead with the person, not the diagnosis; adjust the environment, not the person; and keep disclosure confidential by default) and shows how to apply them across the moments that matter, from a disclosure conversation to a performance review.

It is the most practical and the most detailed module in the series, with a stronger focus on what leaders and managers can do.



60 minutes



eLearning

Learning Outcomes

- Apply inclusive behaviours and communicate respectfully to support people with disability.
- Create more accessible and inclusive workplaces through practical adjustments and inclusive ways of working.
- Understand your legal responsibilities and take meaningful action to foster an inclusive workplace.

Disability Awareness and Inclusion Pricing

Add-on pricing applies when purchased alongside another etrainu library.

No. of Users	Standalone	Add-on
251+	P.O.A	P.O.A
201-250	\$7,160 per year	\$4,780 per year
151-200	\$6,550 per year	\$4,340 per year
101-150	\$5,750 per year	\$3,840 per year
76-100	\$4,950 per year	\$3,340 per year
51-75	\$4,200 per year	\$2,800 per year
26-50	\$3,400 per year	\$2,300 per year
Up to 25	\$1,920 per year	\$1,280 per year

Prices above **exclude GST** and are billed **annually**.

OVERVIEW

Cultural Awareness

Race, religion, ethnicity, culture, sexual orientation—these are the various characteristics that can make up a person's identity. And with an ever-increasing multicultural society, it's becoming more and more important for people to develop cultural awareness and competency.

Developed by etrainu, the Cultural Awareness Bundle explores how these different identities intersect and how everyone can learn to better understand each other. Developed and designed to be an introduction to cultural awareness, the course shows learners the diversity of the world we live in.



CULTURAL AWARENESS

LGBTIQ Awareness

 30 minutes

 eLearning

What does it mean to be intersex? What are preferred pronouns? What is the difference between transgender and cisgender?

The LGBTIQ Awareness course aims to answer these questions and provide learners with an understanding of the different genders, sexes, sexual orientations, and other personal identities.

Despite an increasingly tolerant society and improved rights, including marriage and anti-discrimination, LGBTIQ people continue to face misunderstandings or even blatant discrimination.

By exploring the different terms and identities, learners will better understand LGBTIQ people and have an idea of how they can commit to and build a workplace that allows everyone to be their most authentic selves.

Learning Outcomes

- Understand intersex, transgender, and cisgender identities
- Learn the importance of preferred pronouns
- Recognise diverse genders, sexes, and sexual orientations
- Build awareness of LGBTIQ challenges and discrimination
- Support an inclusive and authentic workplace

Racial Sensitivity

 30 minutes

 eLearning

We talk about race and racism as a bygone thing, something of the past, something that does not exist in the modern world.

Yet, racism continues to present itself in subtler ways—and sometimes in not so subtle ways—leaving people of marginalised races feeling excluded and othered.

Part of why this continues to happen is due to a lack of understanding and empathy for different races. Racial Sensitivity aims to explore the different races of Australia and help create more understanding and compassion, leading to a more inclusive environment.

From scenarios to quiz-based learning, learners slowly begin to see how prejudice can appear in everyday interactions and what we can all do to overcome bias.

Learning Outcomes

- Understand how racism persists in modern society
- Recognise subtle and overt forms of racial bias
- Build empathy and awareness of different races in Australia
- Learn how prejudice appears in everyday interactions
- Explore ways to reduce bias and promote inclusion

CULTURAL AWARENESS

Religious Sensitivity

What do we mean by religion and faith? Is it simply believing in a supernatural being or is it something more?

Religious Sensitivity explores the world's major religions and the common practices of each religion. It covers certain aspects, such as prayers, dietary requirements, behaviours, and communication, so that learners better understand different religions and how they can shape a person's identity.

Beyond religion, the course also explores atheism and highlights the importance of respecting people's beliefs or lack of beliefs. It aims to emphasise the need to simply be respectful of others and approach everyone with an open mind.

 30 minutes

 eLearning

Learning Outcomes

- Understand the role of religion, faith, and atheism in people's lives
- Learn common practices across major world religions
- Recognise how religion can shape identity and behaviour
- Build respect for diverse beliefs and non-beliefs
- Promote open-mindedness and inclusive communication

Cultural Awareness

A person's culture is an important part of their identity. It can influence the way a person behaves and communicates, as well as their beliefs and values.

And with so many different cultures across the world, it's important to be culturally aware and respectful to all. The Cultural Awareness course demonstrates some of the major cultural groups found in Australia and explores key aspects of each one.

It also explores how people can use cross-cultural communication skills to interact and communicate with people of all cultures, ensuring everyone is respected and fostering a general culture of inclusion and tolerance.

 30 minutes

 eLearning

Learning Outcomes

- Understand how culture shapes identity, beliefs, and behaviour
- Explore major cultural groups in Australia
- Learn respectful cross-cultural communication skills
- Promote inclusion, tolerance, and cultural respect

Respectful Workplaces

What do we mean by a respectful workplace? Split into 4 parts, this module explores the different ways everyone can come together and build a workplace that is diverse and inclusive.

Internal Communications (part 1) looks at the way people in a workplace communicate with and about each other, emphasising the need to always be respectful.

Part 2, Mythbusters: Sexual Harassment, Bullying, and Discrimination explore the myths around discriminatory behaviours and how we can change these behaviours.

Opportunities for Equality in the Workplace examines how both employees and employers can build a working environment that fosters genuine equality, diversity, and inclusion.

Reduce, Reuse, Recycle, and Respect covers the environment and how being environmentally aware is also important to be respectful of people and identities, as places are of great significance.

Through each part, learners will understand how important it is to create a respectful environment and know their role in doing so.



1 hour
15 minutes



eLearning

Learning Outcomes

- Understand what makes a workplace respectful, diverse, and inclusive
- Learn respectful communication practices
- Identify and challenge myths around harassment, bullying, and discrimination
- Explore ways to support equality and inclusion at work
- Recognise the link between environmental respect and cultural significance
- Understand the shared responsibility in creating a safe, inclusive culture
- Develop everyday actions that contribute to a respectful workplace

Internal Communications

Internal communications are the way in which employees are aligned to a company's strategy. This means looking at the ways they receive and give information and what channels they use, e.g. email, messages, meetings, etc.

With a focus on creating respect, the Internal Communications module covers how everyone in a workplace can use the communication channels. It explores what is considered appropriate versus inappropriate use, and how we can all be mindful of the language we use.

 15 minutes

 eLearning

Learning Outcomes

- Understand the role of internal communication in supporting company strategy
- Identify common communication channels and their appropriate use
- Build awareness of respectful and inclusive language
- Develop mindful and professional communication habits

Mythbusters: Sexual Harassment, Bullying, and Discrimination

Fact versus myth: sexual harassment, bullying, and discrimination in the workplace are everyday realities for some people. But it shouldn't be.

The Mythbusters: Sexual Harassment, Bullying, and Discrimination module explore the myths around such behaviours and how they continue to perpetuate stereotypes and allow these behaviours to go unchecked.

Interwoven with narrative and fact, learners will see the value of taking action to prevent these behaviours from occurring and how everyone can play a part in doing so. More importantly, it demonstrates the need to facilitate more inclusion and diversity in the workplace.

 30 minutes

 eLearning

Learning Outcomes

- Understand myths vs. facts about harassment, bullying, and discrimination
- Recognise how stereotypes enable harmful behaviours
- Learn ways to take action and speak up
- Know your role in creating a safe, respectful workplace

Reduce, Reuse, Recycle, and Respect

Sustainability and biodiversity are two key aspects of the environment. For us to continue to live, we must do so in a way that preserves our resources and ensures that future generations can continue to live. For us to enjoy life, we must have biodiversity so that the earth replenishes itself and we continue to have millions of life.

Today, the environment is rapidly at risk of disaster due to human activity. This module was designed to highlight how we can take action to protect the environment and play our part in creating sustainability and maintaining biodiversity.



15 minutes



eLearning

Learning Outcomes

- Understand the importance of sustainability and biodiversity
- Learn how human activity impacts the environment
- Discover actions to support environmental protection
- Recognise your role in creating a sustainable future

Creating Opportunities for Equality in the Workplace

Our globalised world means the workplace has changed for the better. It is now more diverse and multicultural than ever, allowing for fresh perspectives and more unique ideas.

But, employers are still facing difficulties in enacting genuine change in the workplace. The Opportunities for Equality in the Workplace module shows how both employers and employees can build a more equal, inclusive, and diverse working environment.

Through scenario-based learning, learners will understand why it is so important to have an inclusive workplace, and how they can drive change as well.



15 minutes



eLearning

Learning Outcomes

- Understand the value of workplace diversity and inclusion
- Recognise barriers to genuine workplace equality
- Learn how to support and drive positive change
- Identify actions to build a more inclusive environment

CULTURAL AWARENESS

Unconscious Bias

Bias—noun, meaning to have an inclination or prejudice we have for or against a person or group, which can be viewed as unfair.

When we talk about unconscious bias, we refer to the inclinations or prejudices we have that we may not necessarily be aware of or can control.

Exploring how such prejudices or behaviours can present themselves in our day-to-day, Unconscious Bias covers the types of bias, as well as their causes.

Aimed at creating an understanding and awareness of biases, the course covers how we can all play a part in recognising our biases and overcoming them—if only we are willing.



15 minutes



eLearning

Learning Outcomes

- Understand what unconscious bias is and how it forms
- Learn about different types of bias and their causes
- Recognise how bias appears in everyday situations
- Explore ways to identify and overcome personal biases

Aboriginal and Torres Strait Islander Cultural Awareness

In the spirit of reconciliation, the Aboriginal and Torres Strait Islander Cultural Awareness course aims to create awareness and understanding of Australia's First Nations communities.

It covers Australia's colonial history and its brutal impact on Aboriginal and Torres Strait Islander communities.

Learners will discover the forced removal of children and young people—the Stolen Generations, as well as the loss of land, language, and culture—and how this all affected Aboriginal and Torres Strait Islander people.

Learners will also see how they can do their part in strengthening relationships with Aboriginal and Torres Strait Islander people and how we can all come together to foster inclusion and respect.



30 minutes



eLearning

Learning Outcomes

- Understand the impact of colonisation on First Nations communities
- Learn about the Stolen Generations and cultural loss
- Recognise the ongoing effects of historical injustices
- Explore ways to foster respect, inclusion, and reconciliation

Cultural Awareness Pricing

Add-on pricing applies when purchased alongside another etrainu library.

No. of Users	Standalone	Add-on
251+	P.O.A	P.O.A
201-250	\$6,700 per year	\$3,440 per year
151-200	\$6,100 per year	\$3,100 per year
101-150	\$5,500 per year	\$2,750 per year
76-100	\$4,420 per year	\$2,450 per year
51-75	\$3,600 per year	\$2,050 per year
26-50	\$3,090 per year	\$1,540 per year
Up to 25	\$2,420 per year	\$1,200 per year

Prices above **exclude GST** and are billed **annually**.

Mental Health in the Workplace

Our Mental Health in the Workplace library empowers teams with the knowledge and skills to create a supportive and resilient work environment. Designed for team members at all levels, this library provides practical strategies to recognise signs of mental distress, promote open conversations, and cultivate a culture of wellbeing.

At etrainu, we believe education is the key to building stronger, healthier communities—starting in the workplace.



A Story of Mental Health

Now more than ever, it's essential to realise the importance of looking after your mental wellbeing.

LIVIN's A Story of Mental Health course aims to change the way we view mental wellbeing and show why it's important to look after your mental health.

Through storytelling, this course takes on an introductory lens towards mental health and explores why we need to change the conversation around it.

LIVIN

 10 minutes

 eLearning

Learning Outcomes

- Understand mental health and its importance
- Be aware of the stigma surrounding mental health
- Reach out to support services if needed

What is Mental Health and Mental Illness?

To talk about mental health, we first need to understand it—which means being able to differentiate between mental health and mental illness.

Mental health includes our emotional, psychological, and social wellbeing. Mental illness is a condition that affects our thinking, mood, emotions, or behaviour. Our mental health also sits on a continuum, with a healthy and ill end.

This course looks at these differences and the mental health continuum in detail, allowing for a richer understanding and awareness of mental health.

 20 minutes

 eLearning

Learning Outcomes

- Recognise the difference between mental health and mental illness
- Identify behaviours, emotions, and thoughts that characterise different phases of mental health
- Apply the mental health continuum as a tool for assessing your own mental wellbeing and recognising possible signs of mental ill health in others

MENTAL HEALTH IN THE WORKPLACE

Common Mental Illnesses

Common mental illnesses include anxiety, depression, panic attacks, and substance abuse—but this list is not exhaustive.

It's important to be aware that every person is different. So, mental illness will affect individuals differently.

This course focuses on common mental illnesses and how they can manifest in people. Being able to recognise these signs and symptoms goes a long way in providing support to someone experiencing mental ill health.

What's more, it helps people recognise if they have been struggling with mental health challenges—and could be a crucial first step to getting support.



 30 minutes

 eLearning

Learning Outcomes

- Recognise the signs and symptoms of the most common mental illnesses, including:
 - Anxiety
 - Depression
 - Panic attacks
 - Substance abuse
- Determine if you may be struggling with mental health challenges

Signs and Symptoms

Do you know the signs and symptoms of mental illness or worsening mental health?

This course looks at how it's not always easy to spot when someone is experiencing poor mental wellbeing.

Through this course, learners will be able to identify the major warning signs and symptoms of poor mental health, including physical, behavioural, verbal, and emotional.

It uses a series of scenarios to help learners recognise when someone might be experiencing poor mental wellbeing and how to help them.

 10 minutes

 eLearning

Learning Outcomes

- Recognise the signs and symptoms of poor mental health
- Know how to support someone experiencing poor mental health
- Know where to get support, if needed

MENTAL HEALTH IN THE WORKPLACE

The Mental Health Continuum

Our mental health is not fixed—it fluctuates, just as our physical health can.

That's why it's crucial to be aware of the mental health continuum, a visual tool that helps us understand where a person's current mental state is.

By the end of this training, learners will be able to recognise when to take a step back and look after their mental wellbeing.

LIVIN

 10 minutes

 eLearning

Learning Outcomes

- Recognise that mental health sits on a continuum and fluctuates
- Know how to support yourself and those around you

Non-Suicidal Self-Injury and Suicide

Mental health challenges can affect people differently. Sometimes, such challenges can lead to severe consequences, including self-injury and suicide.

Non-suicidal self-injury (NSSI) is when a person injures themselves without suicidal intent. Suicide is a tragic death that occurs when a person ends their own life.

Approaching a person experiencing NSSI or suicidal thoughts can be complex. This course unpacks the signs and symptoms of NSSI and suicidal thoughts and how you can support someone.

Many people feel hesitant to say something to the person. However, it is recommended to directly ask the person in a safe place if they are harming themselves or having suicidal thoughts.

If they say yes, wait with the person until professional help arrives.

 30 minutes

 eLearning

Learning Outcomes

- Recognise the difference between non-suicidal self-injury (NSSI) and suicidal thoughts or behaviours
- Identify common examples of NSSI
- Identify potential contributing factors and indicators of suicide/suicide risk
- Understand the importance of taking disclosures of suicidal thoughts seriously



Helping Others

It can be difficult to know what to do when someone you know is experiencing poor mental health.

The most important thing is to have a conversation with them and show your support. Helping Others explores how learners can effectively support someone.

Through video and scenario-based learning, learners will be equipped with the skills they need to reach out and provide support.

LIVIN

 10 minutes

 eLearning

Learning Outcomes

- Recognise how you can help yourself and others
- Actively listen and encourage a person to open up
- Know where to find support

Supporting Someone Who May Be Experiencing a Mental Health Challenge

Only a professional can diagnose or counsel someone with a mental health challenge. But what do you do if you recognise that someone needs help?

This course explores how you can have conversations about mental health.

Having a conversation means being prepared to take that step and ask a person if they are okay. Through this, you will learn how to use the CARES model to show someone you care and encourage them to seek support.

 20 minutes

 eLearning

Learning Outcomes

- Effectively communicate when supporting someone with a mental health challenge
- Know what to say and not to say to a person who may be experiencing a mental health challenge

MENTAL HEALTH IN THE WORKPLACE

Self-Care

Self-Care is the practice of looking out for your own mental health.

Sometimes, when supporting others, we can lose sight of our mental health. That's why it's important to prioritise your wellbeing.

This course explores effective self-care tips and strategies, including exercise, nutrition, mindfulness, external support, and more.

By completing this training, learners will be empowered to take care of their own mental health.

LIVIN

 10 minutes

 eLearning

Learning Outcomes

- Recognise the importance of self-care
- Learn how to take care of yourself and your mental health
- Access support resources

Looking After Yourself While Supporting Others

It's all too easy to forget about your own mental health when supporting someone else. But you must prioritise self-care.

Setting healthy boundaries are crucial to looking after your own wellbeing and ensuring you can provide effective and sustainable support.

This course focuses on how you can set boundaries and use personalised strategies to manage your mental health effectively.

It also provides links to support avenues so you know where you can reach out and seek professional help.

 20 minutes

 eLearning

Learning Outcomes

- Recognise the importance of establishing and maintaining boundaries when providing support
- Use strategies to prioritise personal wellbeing and set boundaries when supporting someone with their mental health
- Explore avenues for mental health support and education and refer individuals in need to these resources

Mental Health in the Workplace Pricing

Add-on pricing applies when purchased alongside another etrainu library.

No. of Users	Standalone	Add-on
251+	P.O.A	P.O.A
201-250	\$7,200 per year	\$2,950 per year
151-200	\$6,200 per year	\$2,570 per year
101-150	\$4,900 per year	\$2,280 per year
76-100	\$3,650 per year	\$1,730 per year
51-75	\$3,100 per year	\$1,530 per year
26-50	\$2,700 per year	\$1,280 per year
Up to 25	\$2,260 per year	\$1,000 per year

Prices above **exclude GST** and are billed **annually**.

OVERVIEW

Managing Psychosocial Hazards

Equip your managers and supervisors with vital skills to identify, assess, and mitigate workplace psychosocial hazards, ensuring a safer and more resilient workplace culture.

This online training is in accordance with the changes to the Commonwealth Work Health and Safety Act, which now prescribes how employers must identify and manage hazards and risks to workers' psychological health and safety.

This course content was developed in partnership with Mentally Well Workplaces and is designed to integrate seamlessly into a manager's, team leader's, or employer's schedule. It offers on-demand access and self-paced learning.

For the best learning outcomes, we recommend that learners complete the modules in the following order to benefit from our scenario-based training.



MANAGING PSYCHOSOCIAL HAZARDS

Managing the Risk of Psychosocial Hazards At Work

Psychosocial safety in the workplace refers to the management of factors that impact employees' psychological wellbeing and their interactions within the work environment.

Employers have a duty to ensure the safety of their employees, which includes addressing psychosocial risks. This means they must create a work environment that promotes positive mental health and prevents harm to employees' psychological wellbeing.

Module 1 of Managing Psychosocial Hazards explores psychosocial safety and the legislation surrounding it.



10 minutes



eLearning

Learning Outcomes

- Recognise what psychosocial safety in the workplace looks like
- Identify and assess psychosocial risks

Work Health and Safety Duties

Every person in the workplace has a responsibility to promote psychosocial safety in the workplace.

Workers, managers/supervisors, health and safety representatives, and persons conducting a business or undertaking all have a duty to ensure a safe working environment.

Work Health and Safety Duties explores each person's role and responsibility regarding psychological safety. Using scenario-based learning, the module showcases what everyone can do to be safe.

Additionally, learners will understand the risk management process and how it can be applied to their roles.



15 minutes



eLearning

Learning Outcomes

- Recognise your WHS duties regarding psychological safety
- Be ready to begin adopting the risk management process for managing psychosocial hazards in the workplace

MANAGING PSYCHOSOCIAL HAZARDS

Review Control Measures

Risks need effective control measures.

This module of Managing Psychosocial Hazards takes learners through the final stages of the risk management process: controlling the risks.

Review Control Measures demonstrates the importance of examining existing control measures and determining their relevance and effectiveness.

By completing this module, learners will understand how they can implement effective control measures to reduce the effects of psychosocial risks.

Most importantly, it stresses the importance of creating a safe workplace for all.

 30 minutes

 eLearning

Learning Outcomes

- Review existing control measures and evaluate their relevance and effectiveness
- Apply updated or new control measures to reduce the impact of psychosocial risks
- Recognise the role of ongoing review in maintaining a psychosocially safe workplace

Psychosocial Hazards for Employees

Psychosocial hazards are aspects of the work environment that can lead to psychological or even physical harm. Employees may experience situations that expose them to such hazards as part of their role—so how can they respond?

Psychosocial Hazard for Employees unpacks the different psychosocial hazards employees may encounter in their work and how these hazards can impact them. The training explores the role employees need to play when it comes to mitigating such hazards, particularly reporting. In doing so, carers gain the skills and knowledge they need to maintain their safety and the safety of others.

More importantly, the training provides employees with insights into where they can seek support if exposed to a psychosocial hazard, including self-care strategies.

 25 minutes

 eLearning

Learning Outcomes

- Identify common psychosocial hazards
- Follow appropriate reporting processes
- Access available support services
- Use self-care strategies to maintain wellbeing

Managing Psychosocial Hazards Pricing

Add-on pricing applies when purchased alongside another etrainu library.

No. of Users	Standalone	Add-on
251+	P.O.A	P.O.A
201-250	\$4,300 per year	\$1,900 per year
151-200	\$3,730 per year	\$1,650 per year
101-150	\$2,930 per year	\$1,450 per year
76-100	\$2,200 per year	\$1,100 per year
51-75	\$1,850 per year	\$990 per year
26-50	\$1,600 per year	\$850 per year
Up to 25	\$1,350 per year	\$650 per year

Prices above **exclude GST** and are billed **annually**.

OVERVIEW

Team Development Bundles

We've created a number of Team Development bundles that give you the flexibility to choose the bundles that best suit your needs. These bundles include training focused on compliance, leadership development, personal development—giving you an incredibly well-rounded and broad offering for your team.



TEAM DEVELOPMENT BUNDLES

Emerging Leaders Bundle

Leadership is crucial to the success of a business. The courses in the Emerging Leaders Bundle explore the key skills and knowledge new leaders need for success. It covers a range of topics from understanding what it takes to be a coach and mentor to having honest conversations.



3 hours
40 minutes



eLearning

Included Courses

- Coaching and Mentoring
- Decision Making
- Attracting and Retaining Greater Diversity
- Effective One-on-One Meetings
- Embedding an Organisation First Mindset
- Accepting Personal Accountability
- Successfully Leading Remote Teams
- Working Through Conflict
- Giving and Receiving Feedback
- Honest Conversations

Leadership Essentials Bundle

What does good leadership look like? How can emerging and current leaders upskill themselves to truly lead their teams?

The Leadership Essentials prepares leaders for the first 90 days of their role and looks at strategies for plans, communication, and management.



3 hours
25 minutes



eLearning

Included Courses

- Five Caps of a Leader
- First 90 Days
- Manage Projects
- Equal Employment Opportunities
- The Four Reasons for Poor Performance
- Manage Operational Plans
- Communicating Strategy
- Develop and Implement a Business Plan
- What a Good Meeting Looks Like

TEAM DEVELOPMENT BUNDLES

Minimising Risk Bundle

Risk management is essential to the workplace. It ensures everyone is safe, including employees, employers, contractors, and visitors and minimises the occurrence of risks and hazards. The courses cover everything from privacy and ICT security to first response evacuation.

 4 hours
35 minutes

 eLearning

Included Courses

- Hazardous Chemicals
- L8 - ICT Security
- Privacy in the Workplace
- Alcohol and Drugs
- Hazardous Manual Tasks
- Work Health and Safety
- Emergency Management: Working from Home
- Fire Safety Essentials
- Anti-Money Laundering/Counter Terrorism
- Internet and Social Media

Personal Development Bundle

Personal development is crucial to career growth: it enables you to challenge yourself, kick goals, and achieve success. These modules help you grow both personally and professionally by covering a variety of topics, such as Emotional Resilience and Networking.

 3 hours
25 minutes

 eLearning

Included Courses

- Emotional Resilience
- Energy and Confidence
- Understanding your Behaviour
- Breaking the Barriers
- How Self-Aware Are You?
- Personal Brand
- Trust and Vulnerability
- Email Essentials
- How to Stay Productive While Working From Home
- Networking

Add-On Pricing

Pricing includes access per Team Development Bundle through etrainu Learn — our simple, intuitive online training platform — with no additional platform fees. If you need a custom LMS setup or SCORM files to use in your own system, additional charges may apply. See the pricing page for more details.

Get 5% off when you purchase multiple bundles*

No. of Users	Annual
251 +	P.O.A
201-250	\$3,200 per year
151-200	\$2,830 per year
101-150	\$2,500 per year
76-100	\$2,100 per year
51-75	\$1,400 per year
26-50	\$1,100 per year
Up to 25	\$830 per year

Prices above **exclude GST**.

* When you purchase more than one course bundle at the same time, you'll receive a 5% discount.

Learning Management System

Discover an intuitive Learning Management System built to simplify training and boost performance. Manage, deliver, and track learning—all from one easy-to-use platform.

Learn

A simple, off-the-shelf solution to train your team with world-class eLearning.

Free with purchased courses

Activate

Perfect for organisations that want a platform customised to their education and compliance strategy.

From \$35 per user annually

Perform

A comprehensive education solution for enterprise and sports organisations that supports every form of learning.

Let's Chat

Have your own LMS?

Already have somewhere to host your courses and training content? Access our courses as SCORM files and deliver them through your current LMS.

From \$500 annually

The image features a smiling man in a white t-shirt holding a silver laptop. Surrounding him are several floating screenshots of the eTrainu Learning Management System interface. The screenshots include:

- A 'Send Incomplete Course Reminder' dialog box with a confirmation prompt: 'Are you sure? This will send an email reminder to 34 learners in your report results that have 'In Progress' as a status.' with 'CANCEL' and 'CONFIRM' buttons.
- A 'Create Playlist' screen showing a list of courses, including 'Positive Approaches to Behaviour' and 'Support Worker Roles and Responsibilities'.
- An 'Automatic Assignment' toggle switch set to 'ON', with a note: 'Assign to all new learners. This playlist will be automatically assigned when a learner's account is created.'
- An 'Available To' selection screen with options: 'Everyone in your organisation', 'Selected departments/sub-organisations', and 'Select All Departments'. The 'Selected departments/sub-organisations' option is chosen, and a list of departments is visible, including 'High Intensity Supports', 'Team Brisbane', and 'Team Gold Coast'.
- A 'Playlist' table showing a playlist named 'Mayfair Annual Training 2025' with a status of 'Completed'.

etrainu

Choose your delivery method

What's Included	Learn	Activate	Perform
Access to purchased courses	✓	✓	✓
Administrator reporting	✓	✓	✓
Skills Passport	✓	✓	✓
Email notifications	Basic	Advanced	Advanced
Certificates	Basic	Branded	Custom
Dedicated Customer Success Manager		✓	✓
Upload your own courses		✓	✓
Custom branding		✓	✓
Assessments		✓	✓
Resource Library		✓	✓
Single transaction payments		✓	✓
Playlists		✓	✓
Dashboards		✓	✓
Interactive homepage		✓	✓
Integrations		Add-on	Add-on
Assess App (Events)		Add-on	✓
Digital Credentials		Add-on	✓
AI Course Authoring		Add-on	Add-on
Qualifications			✓
Learning Pathways			✓
CPD Management			✓

Want to see it in action?

[Book a Demo](#)

Activate Pricing

Licence fee does not include content. Price below **excludes GST**.

No. of Users	Annual
20,001+	\$12.10 per user
5,001 - 20,000	\$16.50 per user
1,001 - 5,000	\$22.00 per user
501 - 1,000	\$27.50 per user
101 - 500	\$33.00 per user
Up to 100	\$35.00 per user
Minimum licence: \$2,500 per annum	

SCORM Pricing

If you'd like to deliver our courses through your own LMS, we can provide SCORM files.

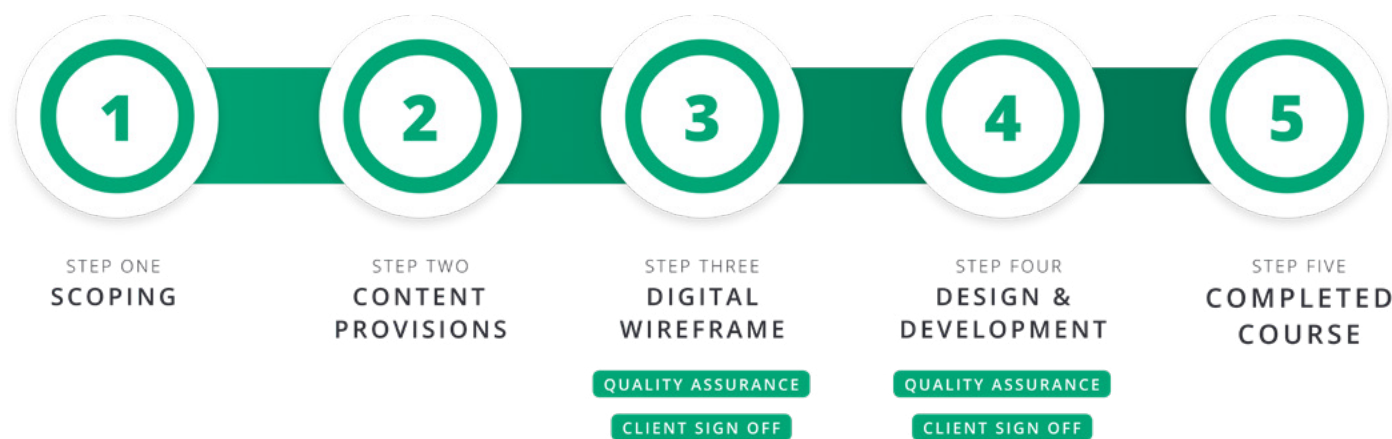
Please note: SCORM pricing is separate from the content licence, so both a SCORM fee and a content fee apply. Pricing below **excludes GST** and **does not include course content**.

No. of Users	Annual
251 +	\$1 per user for every additional user
1-250	\$500 (minimum price)
Minimum licence: \$500 per annum	

Course Development

Our in-house studio team are training specialists. That means we can help you create meaningful, relevant, and engaging training.

Because every course is unique, the process of developing courses needs to be structured enough to benefit from past learnings but flexible enough to fit your requirements. We follow a simple 5-step process when developing online courses.



Step 1: Scoping

Every great course begins with a conversation. In our Scoping Session, our Head of Studio works with you to uncover your training objectives, audience, key messages, and desired outcomes. This deep understanding allows us to recommend the best approach and craft a learning solution that delivers real impact.

Step 2: Content Provisions

Once your goals are clear, we gather the materials needed to shape your course. You can provide existing documents such as policies, procedures, training manuals, or employee guides. We also support content sourcing—whether it's imagery, video, animation, or additional resources—to ensure everything aligns with your learning objectives and supports learner success.

Step 3: Wireframe

With content in place, our Instructional Designer creates a wireframe that outlines how the training will be structured and delivered. This step brings together all written elements in a learner-friendly format designed to boost engagement and retention. Interactive features like quizzes and knowledge checks are thoughtfully integrated to make the learning experience dynamic and effective.

You'll have the opportunity to review and approve the structure before design begins.

Step 4: Design & Development

Next, our Graphic Designer transforms the wireframe into a visually compelling, on-brand course. Guided by the Instructional Designer's direction and your brand style guide, we design a learning experience that's not only professional and polished but also visually aligned with your identity.

The result is a course that both looks great and keeps learners motivated.

Quality Assurance & Client Sign-Off

Quality is central to everything we do. Each course undergoes rigorous internal checks before being shared with you for review. This stage allows you to experience the full training—both in content and design—and provide final feedback. Any adjustments are made swiftly to meet the highest standards before launch.

Step 6: Launch

With final approval in place, it's time to go live. Every course is delivered in a SCORM-compliant format and can either be hosted on your etrainu LMS or provided to your team for use on your own platform. This marks the final step in delivering a seamless, engaging, and purpose-built training solution.

Course Development Pricing

Course development is priced on a time and materials basis. In order to understand your requirements and provide an estimate, we will first scope your project. Scoping is fixed at \$1,500 and will be deducted from your final invoice should you proceed with course development.

Scoping	Hourly Development Rate (per hour)
\$1,500 + GST	\$150 + GST

etrainu

**building exceptional communities
through education**

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